



DISPUTED ATM/POS TRANSACTION NOTIFICATION

If there is a difference between what you received in a POS or ATM transaction and what was posted to your account, please fill in the following information so we may promptly begin research. *Please note: A POS transaction is one in which you used your card and PIN at a merchant location.*

PLEASE PRINT

Name		Daytime Phone		Evening Phone	
Street		City		State	Zip
Savings Account Number	Checking Account Number	Card Number			

The following transactions were not completed correctly.

Date	Time	Location	Amount Posted	Amount Received
Brief description of event				

In accordance with Regulation E, the Credit Union must be notified of an error on an electronic fund transfer within 60 days after sending the periodic statement on which the disputed transaction first appears. The Credit Union must respond to this notification within 10 business days after receiving it.

 Cardholder Signature

 Date